

**CURRICULUM VITAE
OF
HUNG-YEH LIN, MS**

BUSINESS ADDRESSES

Parkview Research Center
10622 Parkview Plaza Drive
Fort Wayne, Indiana 46845

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Parkview Mirro Center for Research & Innovation
Health Services & Informatics Research Team
10622 Parkview Plaza Drive
Fort Wayne, Indiana 46845

EDUCATION

8/2019 – 5/2021 MS in Human-Computer Interaction (HCI)
Georgia Institute of Technology

9/2011 – 6/2016 BS in Chemical Engineering
National Taiwan University

CURRENT POSITION

11/2021 User Experience Research Specialist I
Parkview Research Center, HSIR Team
Fort Wayne, Indiana

PROFESSIONAL EXPERIENCE

5/2018 – 5/2019 User Experience Researcher (UX Researcher)
National Taiwan University IoX Center, Taiwan

8/2015 – 9/2015 Program Initiator
Little Tour Guide – Have Fun in Chimei

8/2013 – 7/2015 Leader of Social Services Team
Children of Sea Service Club

AFFILIATIONS

Parkview Research Center
Clinical Trials Office

3942 New Vision Drive
Fort Wayne, Indiana 46845

Parkview Regional Medical Center	11109 Parkview Plaza Drive Fort Wayne, Indiana 46845
Parkview Hospital Randallia	2200 Randallia Drive Fort Wayne, Indiana 46805
Parkview Physicians Group	10501 Corporate Drive Fort Wayne, Indiana 46845
Parkview Mirro Center for Research & Innovation	10622 Parkview Plaza Drive Fort Wayne, Indiana 46845

SKILLS

UX Research & User Research

Interview, Contextual inquiry, Field research, Survey, Quantitative research, Focus group, Diary study, Probe, Card sorting, Persona, Empathy map, Task analysis, Journey map, Systematic coding, Affinity diagram, Usability testing, Integration testing, System Acceptance testing, A/B testing, Expert-based testing, Heuristic evaluation, Cognitive walkthrough

UX Design & User-Centered Design

Participatory design, Service design, Storyboarding, Sketching, Wireframing, Mockup, Prototyping

TOOLS & TECHNOLOGY

Qualtrics	Dedoose	Miro
Mural	Figma	Processing
Arduino	Laser cutting	3D drawing and printing
MATLAB	Adobe XD	Adobe Photoshop
Axure		

HONORS AND AWARDS

Best Paper of ISWC 2019

First Prize of App Contest of IEEE VNC 2018

Top 12 of Student Design Competition of ACM CHI 2016

PUBLICATIONS

- 09/2024 Usability and Acceptance of Check-In Kiosks: An Illustration of Nimble Evaluation Methods and Recommendations for Health Kiosk Deployments
- 06/2024 User-Centered Design of Applications Embedded in Electronic Health Records: Case Study of a Visualization Application for Heart Failure
- 11/2023 PRO-SHOUT: Patient Reported Outcome Supportive Health in Oncology Utilizing Technology
- 10/2019 Enabling Personal Alcohol Tracking Using Transdermal Sensing Wristbands: Benefits and Challenges
- 09/2019 SoberComm: Using Mobile Phones to Facilitate Inter-Family Communication with Alcohol-Dependent Patients
- 09/2019 Using Sensing Technologies, Self-Reported Information, and Interpersonal Observations to Promote Health and Well-being in the Workplace
- 09/2019 Understanding Social Perceptions Towards Interacting with On-skin Interfaces in Public
- 12/2018 Using Mobile Phones to Crowd-Source User Flow Data for Assessing Bike Sharing Site Suitability
- 10/2018 Using Mobile Phones to Facilitate Alcohol Dependent Patients to Improve Family Communication
- 05/2016 Touch and #Tag: Improving Clothing Experiences of People with Visual Impairment

CLINICAL RESEARCH EXPERIENCE

Hung-Yeh Lin

February 25, 2025

Hung-Yeh Lin, MS

Date